ACCESS Software TECH SUPPORT

We support our software! If you have any questions concerning your new ACCESS Software product we offer three different ways to get the help you need:

1 The first and most direct method to get technical support is to call our toll-free Customer Support Helpline at **1-800-793-8324** from Monday through Friday, 7:30 a.m.—8:30 p.m. MST.

2 Next, if you have a modem you can use our own Bulletin Board System (BBS). The number is **1-801-364-7449** and is open 24 hours every day. There are four 14,400 Baud modems accessible on the BBS. From the BBS you can download all the newest file revisions and updates from ACCESS and even current VESA drivers from other manufacturers. You can also order ACCESS products directly and take advantage of the many limited-time special offers featured to ACCESS BBS users.

3 A third method for technical help is by way of third party on-line services. The following list outlines the various services where help on ACCESS products can be obtained.

Service Provider	ID #	Location	Services Provided	Membership Info Phone #
America On-Line	Linkspro1	Industry Connection	UL, DL, Q/A*	800-827-6364
Compuserv	72662,61	GO GAMBPUB	UL, DL, Q/A*	800-524-3388 Rep #499
Prodigy	GBVV20A	E-mail	Q/A*	800-284-5933
Delphi	Linkspro1	Custom 119	UL, DL, Q/A*	800-544-4005

*UL = Upload Files, DL = Download Files, Q/A= Questions and Answers